

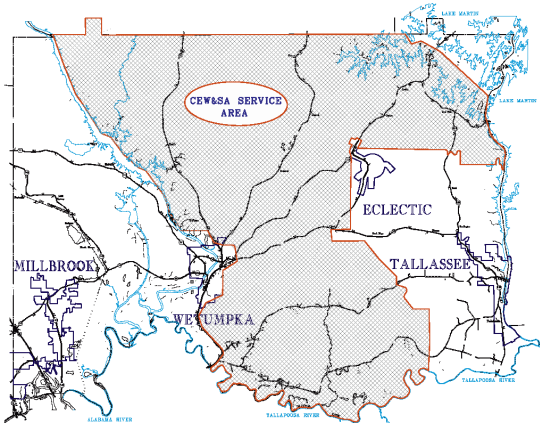
Central Elmore Water
And Sewer Authority
2021 Annual Water Quality Report

PWS # 000547

Safety and security have always been our top priorities. Central Elmore Water and Sewer Authority strives to deliver safe drinking water to our customers and to keep the utility secure and protected. The Source Water Assessment was updated in 2018 and no problems were found. It is continually monitored and can be viewed at the main office. We are proud to deliver this annual report covering the year 2021.

Central Elmore Water & Sewer Authority maintains and operates a 12-million gallon per day surface water treatment plant at our primary water source on Lake Martin. Here at Central Elmore Water & Sewer Authority we serve approximately 12,862 customers of our own; along with four fulltime neighboring utilities, Rockford (1,353 customers), Friendship (1,332 customers), Eclectic (1,675 customers), and Wetumpka (3,467 customers). Each customer refers to a meter served, which translates into approximately 62,067 persons served by Central Elmore Water & Sewer Authority.

Our territory covers approximately 350 square miles out of the 657 square miles contained in Elmore County. We currently maintain over 750 miles of water lines in our territory along with 12 water storage facilities holding a total of almost 7.7 million gallons.



Website: www.cewsa.com

Email: cewsa@cewsa.com

716 US Highway 231

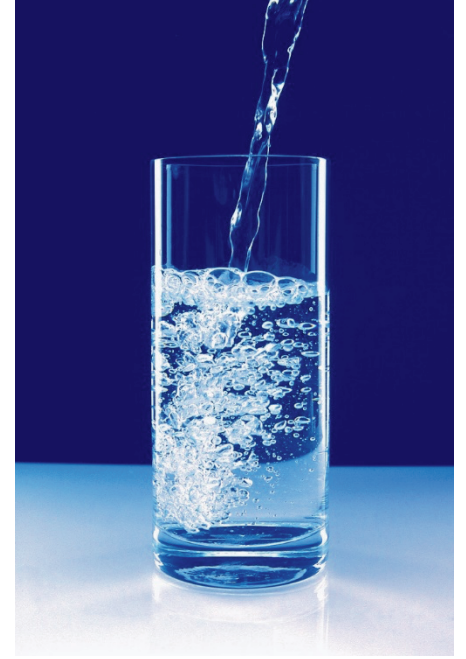
Wetumpka, AL 36093

Phone: (334) 567-6814

Fax: (334) 567-5556



2021 Annual Water Quality Report



PRESENTED TO OUR
CUSTOMERS BY:



Board of Directors

Fred Braswell – Chairman

Bill Newton – Vice-Chairman

Vacant – Director

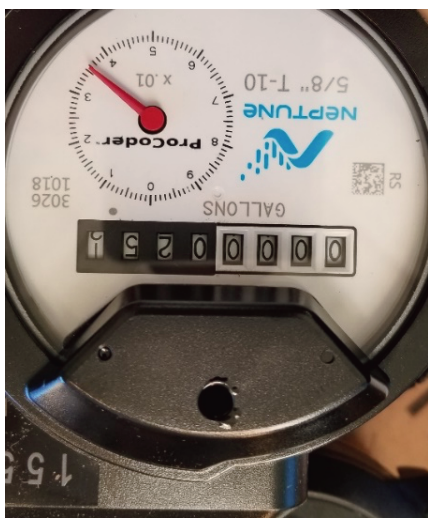
Chad Shaw – General Manager

Tina Stanley – Secretary



Notice: Please make sure your contact information is updated at the office. If we find a leak on your service line, we will make an attempt to contact you.

5/8" Meters – This is the standard meter for residential customers. Note the last digit is 1/10 of a gallon. It reads 000025.1 gallons. CEWSA reads all the white numbers and one black number for billing. These new meters read very similar to the old meters, 5/8", 1", and 1 1/2" meters read the same way. The red needle is the leak indicator. 1 full rotation = 0.1 gallon of water. The 10-digit meter number is on the top right of the meter starting with 155 or 156. Visit www.cewsa.com for more information. You have to flip the black lid up to read meter face. The black knob does not turn off meter or turn pressure up or down.



Reading Your Meter

You may on occasions see hydrants that flush slowly for several days. Any time there is a leak air enters the mains. This air must be removed and flushing slowly at certain locations relieves the mains of the air. Air can cause the water to be milky, but it is safe to drink. There are times when we must flush for ADEM requirements. We usually try to have a small yellow sign on the hydrant while flushing. Call us at the office if you suspect the hydrant is flowing unintentionally. If you see someone filling anything from a hydrant, call the office immediately. Thank you.

System Flushing



Tallapoosa River

Sincerely,
Patrick Morgan, Plant Manager

This will be my final update from the Filter Plant for CEWSA. After serving as the Plant Manager for 19 years and a career totaling 33 years, I am retiring in May. It has been my pleasure to serve you and an honor to be entrusted with the operations and management of CEWSA's water plant. The plant is being left in capable hands that will continue to produce water of the highest quality. This year's report details that the water produced in 2021 meets or exceeds regulatory standards. CEWSA is continuing to address the issue of taste and odor. A yearlong pilot study using granular activated carbon is being conducted as a treatment option. Results so far have been promising. Please take the time to read the report and if you have any questions call 334-512-0480 to speak with Jimmy Brown.

Happening at the Plant...

Chadwick E. Shaw, P.E.
General Manager

Elmore Water and Sewer Authority.
questions or concerns you may have involving Central Newton. Again, please feel free to contact me with any Chairman – Fred Braswell and Vice-Chairman – Bill Wetumpka. CEWSA Board members are as follows: the main office located at 716 US Hwy 231, in held at 12:00 p.m. on the third Tuesday of each month at you may have. Regularly scheduled Board meetings are to 4:30 p.m. and I will be glad to address any concerns Manager, at 334-567-6814, Monday - Friday, 7:30 a.m. CEWSA, please contact me, Chad Shaw, General

I encourage you to take the time to read this report. If you have any questions concerning this report or

The last year has been full of changes. CEWSA has lost many useful years of experience. Our Plant Manager is retiring in 2022, but rest assured that the incoming Plant Manager, Jimmy Brown, will continue to provide quality drinking water for each of you. Mr. Brown has been with CEWSA since the plant was built. Mr. Brown brings a wealth of knowledge from the maintenance side of the Filter Plant.

quality. This is our promise to you, the customer. lowest possible cost while maintaining the highest drinking water that can be used with assurance at the to provide customers with a safe, reliable supply of or 2% increase since last year. The goal of CEWSA is inflation. We have seen an increase of 251 connections within our service territory even with increasing During 2021, CEWSA continued to experience growth come.

to secure the integrity of this system for many years to that funding. The projects we are proposing will allow us systems. CEWSA is doing its part to obtain some of to alleviate some of the burdens on struggling water government has allocated an extreme amount of money With infrastructure aging across the country, the federal supply you, our valued customers.

had a violation of contamination levels in the water we We are pleased to inform you that CEWSA has never exceeded all state and federal water quality regulations. Sewer Authority (CEWSA) once again meets or The water provided to you by Central Elmore Water &

of the system as well as watching the bottom line. continued to keep our Staff focused on the future needs The changing requirements of the water industry has customers with information about their water system. (SDWA) adopted by Congress and to provide our the requirements of the 1996 Safe Drinking Water Act are our best allies. The report has been prepared to meet the enclosed information because informed customers water quality. We are committed to providing you with Quality Report. This report is an overview of last year's It is an honor to present to you this year's Annual Water

A Message from Our General Manager

